

VETERANS SERVICE BUREAU - 6510

MISSION STATEMENT

The mission of the Veterans Service Bureau is to ensure that all honorably discharged military personnel in Albany County and their dependents receive the benefits to which they are entitled under the law. The Department assists Albany County veterans and their dependents in order to receive the maximum benefits to which they are entitled from Federal, State, and local government sources. The department will accomplish this while ensuring that all veterans and their family members are treated with the respect and dignity they deserve.

WHO WE SERVE

We serve WWII, Korea Vietnam, Lebanon, Grenada, Panama, Persian Gulf/War on Terror, returning veterans from Operation Enduring Freedom (OEF) and Operation Iraqi Freedom (OIF), Peace Time Veterans, Spouses and Dependents.

ABOUT OUR DEPARTMENT

The Veterans Service Bureau work with veterans and their dependents in filing claims with various governmental entities, we assist individuals through the application processes and eligibility requirements for these benefits.

The Bureau provides assistance to Albany County Veterans applying for the following benefits:

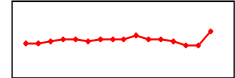
- Return the FAVOR program was established in 2011 with the collaboration of the County Clerk's Office to provide honorably discharged Albany County veterans with discounts on purchases or services at local participating merchants.
- VA Pension payments to wartime veterans with limited income who are permanently disabled and are 65 or older.
- Service Connected Disability Benefits from the Veterans Administration to veterans at least 10 percent disabled as a result of military service.
- Aid and Attendance pension benefits for certain widows of veterans to help pay for their medical or nursing facility costs.
- Assisted Living Benefits, including Blind Annuity Benefits, pay blind veterans and eligible widowed spouses who have not re-married.
- Home Loan Guaranties by the Veterans Administration of private lender loans to eligible veterans and certain surviving spouses to purchase a home.
- Dependents and Survivors Benefits, including death and Indemnity Compensation, death Pension and a Health and Medical Program for dependents and survivors of a veteran.

In addition, the Bureau provides general information and referrals to veterans regarding employment, health care issues and Federal Agencies including the Small Business Association and the Social Security Administration.

2012 ACCOMPLISHMENTS

- Since The Veterans Bureau implementation of the Return the FAVOR, approximately 240 veterans have applied for the Return the FAVOR I.D. card beginning January 2012 to current. The program provides honorably discharged Albany County veterans with a discount on purchases or services at participating merchants.

APPROPRIATION HISTORY



1998:	\$124,100
1999:	\$126,441
2000:	\$132,943
2001:	\$151,136
2002:	\$153,624
2003:	\$132,393
2004:	\$145,298
2005:	\$146,057
2006:	\$147,043
2007:	\$181,053
2008:	\$149,903
2009:	\$147,201
2010:	\$132,941
2011:	\$115,695
2012:	\$115,046
2013:	\$202,671

CONTACT INFORMATION

Veterans Service Bureau
County of Albany
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2013 GOALS AND PERFORMANCE TARGETS

- Members of the Veterans Bureau will participate in Federal, State and local communities outreach upon request and availability.
- The bureau will continue to work with the Hon. Stephen W. Herrick and his staff at 6 Lodge Street in the VetTrak Drug Court Program as a mentor.
- Members will attend training and accreditation classes.

The Department of Veterans Service Bureau assisted a WWII veteran's attorney with information and application to apply for the Aid and Attendance assistance. The Veteran's attorney stated the veteran in question has been in two nursing homes and she was never informed or aware of this service being available. The attorney was very pleased to know she would receive the necessary paper work to apply. This type of information/feedback has motivated the Veterans department to arrange visit to as many nursing homes possible in the County Of Albany without neglecting scheduled appointments and walk in to inform the veterans and their POA's of this service and other service provided by the County Of Albany Veterans Bureau.

Account	2011 Expended	2012 Adjusted	2013 Proposed	2012-13 Change	2012-13 Percent Change
Appropriations					
Veterans Service Bureau - (6510)					
Personal Services	\$43,264	\$77,763	\$127,000	\$49,237	63.32%
Equipment	\$0	\$0	\$0	\$0	-100.00%
Contractual Expenses	\$18,237	\$24,105	\$24,055	(\$50)	-0.21%
Fringe Benefits	\$19,792	\$37,670	\$51,616	\$13,946	37.02%
Appropriations Total	\$81,293	\$139,538	\$202,671	\$63,133	45.2%
Revenue	(\$17,309)	(\$17,309)	(\$17,309)	\$0	0.00%
Revenue Total	(\$17,309)	(\$17,309)	(\$17,309)	\$0	0.0%
Total County Share	\$63,984	\$122,229	\$185,362	\$63,133	151.65%

				2012	2013	2011	2012	2013	2013	2013
A 6510 Veterans Service Bureau				Count	Count	Expended	Adjusted	Requested	Proposed	Adopted
Personnel Services Individual										
A	6510	11027 001	480001 Director III	1	1	\$27,908	\$47,703	\$57,000	\$57,000	-
A	6510	11927 001	480011 Veterans Service Officer I	0	1	-	-	\$40,000	\$40,000	-
A	6510	15212 002	480003 Veterans Serv Officer I P.T.	1	0	\$13,512	\$12,637	-	-	-
A	6510	16236 001	480010 Clerk Typist I	1	1	-	\$30,000	\$30,000	\$30,000	-
<i>Personnel Services Individual Subtotal</i>				3	3	\$41,420	\$90,340	\$127,000	\$127,000	\$0
Personnel Non-Individual										
A	6510	19951	Health Insurance Buyout			\$1,625	\$3,000	\$0	\$0	\$0
<i>Personnel Non-Individual Subtotal</i>						\$1,625	\$3,000	\$0	\$0	\$0
Equipment										
Contractual Expenses										
A	6510	44020	Office Supplies			\$0	\$306	\$400	\$400	\$0
A	6510	44035	Postage			\$620	\$865	\$865	\$865	\$0
A	6510	44036	Telephone			\$347	\$437	\$400	\$400	\$0
A	6510	44037	Insurance			\$1,836	\$1,826	\$2,003	\$2,003	\$0
A	6510	44038	Travel,Mileage,Freight			\$144	\$1,874	\$500	\$500	\$0
A	6510	44039	Conferences Training Tuitio			\$1,215	\$2,010	\$1,500	\$1,500	\$0
A	6510	44040	Books/Transcripts/Subscripts			\$0	\$300	\$0	\$0	\$0
A	6510	44041	Computer Fees			\$700	\$700	\$700	\$700	\$0
A	6510	44042	Printing And Advertising			\$175	\$250	\$500	\$500	\$0
A	6510	44049	Special Programs			\$1,581	\$4,465	\$6,465	\$6,465	\$0
A	6510	44070	Equipment Repair And Rental			\$677	\$757	\$700	\$700	\$0
A	6510	44903	DGS Shared Services Charges			\$10,942	\$10,315	\$10,022	\$10,022	\$0
<i>Contractual Expenses Subtotal</i>						\$18,237	\$24,105	\$24,055	\$24,055	\$0
Fringe Benefits										
A	6510	89010	State Retirement			\$0	\$12,500	\$28,797	\$28,797	\$0
A	6510	89030	Social Security			\$3,295	\$5,950	\$9,716	\$9,716	\$0
A	6510	89060	Hospital and Medical Insurance			\$16,497	\$19,220	\$13,103	\$13,103	\$0
<i>Fringe Benefits Subtotal</i>						\$19,792	\$37,670	\$51,616	\$51,616	\$0
Total Appropriations						\$81,074	\$139,538	\$202,671	\$202,671	\$0
Revenue										
A	6510	03710	Veterans Service Bureau			(\$17,309)	(\$17,309)	(\$17,309)	(\$17,309)	\$0
Total Revenue						(\$17,309)	(\$17,309)	(\$17,309)	(\$17,309)	\$0
County Share						\$63,765	\$122,229	\$185,362	\$185,362	\$0